

CHRISTMAS DAY AT JACKSONS LANE

FAQS

Volunteers

- What can I do to volunteer on the day?
There are many different roles and responsibilities which we need volunteers to help with. You can find all of these in the **Information for Volunteers** download.
- I heard you need things cooked and I only live over the road, what can I offer?
We need people to cook turkeys etc. in their own homes on Christmas morning. There is more information on this in the **Information for Volunteers** download. We'd also love donations of homemade Christmas cake, mince pies etc. in advance.
- What time would I have to commit to in order to volunteer?
This depends on how you are able to help, although we prefer for volunteers to be available all day. Take a look at the **Information for Volunteers** download for more information.
- How do I sign up to volunteer on Christmas Day?
Fill in the **Volunteer Application Form** and submit it to Jacksons Lane, either in person, by mail or emailed to Christmas@jacksonslane.org.uk.
- I sent my forms back to the address but I still haven't heard anything. Am I on the list? I need to know as I have to plan the day.
Contact Jacksons Lane on 02083405226 or email christmas@jacksonslane.org.uk.
- Our family is free on Christmas Day and would love to help. Can I bring the kids along?
The event is unlikely to be suitable for younger children, but families with teenagers willing to help could be fine. Contact Jacksons Lane on 02083405226 or email christmas@jacksonslane.org.uk.
- I can't help on Christmas Day, but wondered if there was anything I could help with before then?
We set up the building on Christmas Eve and move equipment into the spaces on the Sunday before Christmas. To help with these, please fill in **Volunteer Application Form**. Or you can make a donation to the running of the day.

Public

- Can I donate canned goods/presents etc.?
Yes we do accept these donations. Deliver to Jacksons Lane clearly marked **For Christmas Day**. If possible inform Jacksons Lane on 020 8340 5226 or via email at christmas@jacksonslane.org.uk before sending any donations.

269a Archway Road, London, N6 5AA Admin 020 8340 5226 Box Office 020 8341 4421
christmas@jacksonslane.org.uk www.jacksonslane.org.uk



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- I know someone who is alone and would benefit from being invited. Can I book them in?
Check the Guests section below to see if they fit the criteria. If in doubt, contact Jacksons Lane on 02083405226 or email christmas@jacksonslane.org.uk.
- My Mum comes to Christmas Day. Can I come along with her?
We are unable to accept guests unless they fit the criteria. We aim to give elderly or disabled people, who would otherwise be alone, a place to celebrate Christmas.
- How can I donate towards Christmas Day costs?
More information <https://www.jacksonslane.org.uk/donate-support/easy-donate>. This is the best and easiest way to donate and take advantage of gift aid.
- If I can't donate online what is the best way of making a donation.
We would be happy to accept cash or cheques in person or via post. We can also accept donations via bank transfer, with the reference '**Christmas Day**':
(CAF Bank Account) Account name: Jacksons Lane
Account No: 00016751, Sort Code: 40 52 40.
- Do the Arts Council or Haringey Council contribute towards the cost of Christmas Day?
No. It is entirely funded by donations from individuals and local charities.
- Can I help to promote Christmas Day at Jacksons Lane through my website or blog?
We don't need help to promote the day as guests need to meet a certain criteria. However, if you would like to share the story and let people know about what we do at Christmas, then feel free. We're very proud that we're able to deliver this for local people.
- I would like to interview someone involved in the project. Who should I contact?
Contact the Jacksons Lane [Marketing Team](#) who will be able to advise.
- I am a professional – social worker, sheltered home co-ordinator etc. Can I refer someone?
Check the Guests section below to see if they fit the criteria. If in doubt, contact Jacksons Lane on 02083405226 or email christmas@jacksonslane.org.uk.

Guests

- What is the criteria for getting a guest invitation to the Christmas Day party?
Guests must meet all three of the following criteria:
 1. Elderly and/or disabled
 2. Would otherwise be on their own (although we will take elderly or disabled couples)
 3. Living within a 3 mile radius of Jacksons Lane (or the bits of Haringey just beyond this)
(Although we don't exclude younger disabled people, the event is very much designed for older people)
- My neighbour has been invited to Christmas Day at Jacksons Lane but I haven't. Can you book me in?
We can only accept guests who meet the criteria specified. If you or a friend meets this criteria, contact Jacksons Lane who will pass on the referral.

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